

•How will we sustain the organization performance in a changing environment?

The Public Utilities organization engages the “Project Management Approach” to identify and sustain our performance efforts. This strategy is displayed in the graphical presentation that follows. The department is organized into divisions of the specialized disciplines. Our goal is to maintain employees with the skill sets that are necessary to optimize the respective discipline priorities. Members from all disciplines and levels of responsibility participate on committees that take interest in the mission goals of our organization. The committee members are required to be sensitive to our stakeholder’s values and to establish projects that guide the discipline operations to contribute toward the mission goals. When possible, disciplines and committees review benchmarks that attempt to gage our performances.

